



SPC 2608 Public Speaking (Communication)

Armstrong Spring 2018

Quiz – *The class quiz will consist of ten questions worth two points each (multiple choice, true/false, one fill-in). Please review the following. As mentioned several times, you will be collaborating (together as a class) when taking the quiz. Do your part and review the following so that you can fully participate in the quiz collaboration.*

Key concepts to review (*Lecture, handouts that were provided during class time*):

Intrapersonal communication (communicate with ourselves)

Interpersonal communication (communicate with two or more individuals)

Small group communication (The larger a group, the less opportunity there is for personal feedback, and hence, full participation by all group members)

Noise is interference that keeps a message from being understood or accurately interpreted (by sender to receiver). It might be semantic noise (word choices/phrasing/slang, jargon, etc.), environmental/physical noise, or internal (intrapersonal) noise.

Self and Communication

Self-disclosure (*what we reveal about ourselves to others*)

Field of experiences (*World Perceptions based on various variables impact communication with others*)

Psychological safety (*maintain “comfort zone” with family/friends having similar beliefs/attitudes/values*)

Psychological risk (*move beyond personal “comfort zone.”*)

*Enlighten one to others’ beliefs/attitudes/values. Make valid judgment on how they relate to own personal field of experiences*)

Self-image/concept

An individual's self-concept can be influenced by societal measures, messages received from others about ourselves, our past experiences

- Self-esteem (the *evaluative* part of self – how much we value ourselves in relation to others)

Stereotyping - Oversimplified or distorted view of another race or culture

Selective attention - Listen/attend to discourse that only interests self

Selective retention – Remember only what one wishes to remember

Territorial space

Personal space (*imaginary “bubble” around us*)